Heather Ridge Estates of Saginaw Texas
801 Hummingbird Ln
Saginaw, Texas 76131

HEATHER RIDGE ESTATES POOL POLICIES AND PROCEDURES

1.0 DEFINITIONS

The Heather Ridge HOA seeks to provide a community pool that meet the needs and demands of residents of all ages.

The community pool offers a leisure pool, shower, restrooms, lots of shade and seating (chairs, chase lounge chairs, picnic tables, etc...), and occasional community events.

The following definitions apply:

a. Resident: any person who lives within the community of Heather Ridge Estates of Saginaw, TX.

b. Non-Resident: any person who does not live within the community of Heather Ridge Estates of Saginaw, TX.

c. Children/Youth: ages 17 and Under

d. Adult: ages 18 and older

e. Household member: any person living in the household full time

f. Guest: any person not living in a household full time within the community of Heather Ridges Estates of Saginaw TX

2.0 HOURS OF OPERATION

a. **Monday thru Sunday – 10:00 a.m. to 9:00 p.m.**

3.0 POOL ACCESS

All persons wishing to utilize the Heather Ridge Community Pool must have a pool card and be current on all assessment dues. To obtain access, you must send a request to **fwreservations.tx@fsresidential.com**

4.0 GUEST POLICY

Any resident wishing to bring guests with them into the pool area MUST register them in the pool log book. The general rule for bringing guests is as follows: 1) **4 guests per household** or 2) **1 guest per household member.**

To clarify these in detail, **please read the below carefully:**

a. Children 17 yrs. or younger who are swimming **without** adult supervision are **NOT** allowed to bring guests. Guests are only allowed to enter the facility with an adult.

b. Household members are responsible for their guests behavior and may suffer suspensions should the guest not follow the General Rules and Regulations stated in the next section.

c. Large households bringing guests must have an adult present for every 5 children.

d. Management and/or guards have the authority to turn any guest away or ask them to leave the premises should they pose a danger to the residents.

5.0 GENERAL RULES & REGULATIONS

5.1 If questionable, establishing "proof of residency" is the responsibility of the resident. Individuals prove that they are Heather Ridge residents by presenting a copy of their driver's license or a utility bill.

5.2 Persons under the age of fourteen ***(14)*** **MUST NOT** be in the pool without adult supervision**.** Proper adult supervision is essential. Guards are responsible for the area; therefore, they cannot extend individual supervision.

5.3 Residents who exit the facility and want to re-enter MUST have their pool card with them in order to re-enter.

5.4 Admission to the pool may be denied for any of the following reasons:

a. Intoxicated or under the influence of drugs or alcohol.

b. Evidence of contagious disease.

c. Open wounds or sores.

d. Any person whose admittance, in the opinion of the Manager, would be detrimental to the safety or health of residents and/or operation of the pool.

5.5 Spectator(s) dressed in street clothes may accompany a person attired in a swimsuit onto the pool grounds provided the spectator(s) remain outside of the water.

5.6 All swimmers must be attired in an appropriate swimsuit in order to enter and remain in the pool area. An appropriate swimsuit is defined as a swim garment with an affixed/sewn inner lining.

5.7 Swim Diapers are required for non-potty trained children. All children wearing disposable diapers must have their diapers securely closed by a pair of plastic pants that feature elastic leg and waist openings.

Diaper Changing in the pool area is Prohibited.

5.8 Children's arm flotation devices may be used in the pool. Children requiring additional flotation for safety reasons may be allowed on a case by case basis. Floatation devices over 24" in diameter are **NOT** allowed.

5.9 Glass bottles and containers are **NOT** permitted inside of the pool area. All glass containers should be taken back to the resident's own vehicle, as we will not hold or store any of these items. Beverages, in plastic containers, may be brought into the pool as long as they are confined to the designated areas and outside of the water areas. The pool guard reserves the right to search coolers and bags for prohibited items.

5.10 Smoking, alcoholic beverages, tobacco (of any kind), drugs and gambling are not permitted on Heather Ridge Estates property.

5.11 Neither abusive nor profane language will be tolerated. residents participating in harassing and/or violent behaviors (i.e., fighting) will receive immediate disciplinary action. In addition, any resident in possession of a weapon will be denied admission and/or asked to leave the facility.

5.12 Loud amplified music, boom boxes, and/or public address systems are not permitted in the pool area. Personal listening devices such as an IPOD or MP3 Player is permitted, however, Heather Ridge Estates is not responsible for any damage, loss or injury to those devices. Volume must remain at a reasonable level as

to not disturb other residents. If complaints are received the Guard as the authority to ask for the device to be turned off.

5.13 Acts of romantic contact in the pool area is considered to be inappropriate behaviors and is NOT permitted.

5.14 Loitering is not permitted in the pool area or adjacent to its entrance.

5.15 Food, candy, gum and bottles are not permitted in the pool.

5.16 Diving into the water from the side or edge of pool is not permitted.

5.17 Diving in any form or other jumps such as cartwheels, hand-stands, back dives, back flips are not allowed.

5.18 Neither pets nor animals are allowed inside of the pool area. Exceptions may be made for service animals accompanying people with special needs.

5.19 ONLY the Pool Manager and Guard are permitted in the pool equipment area and in storage containers.

5.20 Residents are not permitted to use the emergency phone unless there is an emergency.

5.21 Heather Ridges Estates and Pool Guards are NOT responsible for any items that are lost, stolen, vandalized, or left unattended. The pool will maintain a "lost and found" for any item that is returned or found after closing. These items will remain in the "lost and found" until they are claimed, for a maximum of two weeks. After two weeks, these items may be donated to a local charity organization.

5.22 Residents are not permitted to handle or play with the safety equipment.

5.23 All residents must conduct themselves in a safe and orderly manner. Absolutely NO running around the decks or concrete areas is allowed. Dunking, pushing, and playing in a rough manner is not allowed.

a. Residents are not permitted to throw other residents, children or adults, into or across the water.
b. Diving off shoulders or hands of other residents is prohibited.
c. Residents CANNOT splash other individuals or the Guards.
d. Hard Balls (of any kind), rafts, water guns, guns that discharge or-bees, etc. and Frisbees are NOT allowed in the pool. Only
soft, Nerf like balls will be permitted.



5.24 The Management & Pool Guards have the authority to eject and even suspend residents from the pool area for the following reasons:

a. Violating the Heather Ridge Estate's General Rules and Regulations.
b. Not following the requests and instructions of Management or Guards.
c. Any other action that is detrimental to the residents' safety or health and the orderly operations of the pool.
d. In cases of serious misconduct, the City of Saginaw Police Department will be called. In cases involving children, parents will be notified.

5.25 Heather Ridge Estates requests that spectators and swimmers direct their questions, complaints and comments to the guard or they can report them to FirstService Residential at **877.378.2388.**

6.0 SUSPENSIONS

6.1 The Pool Management & Guards will have the right and authority to suspend any person indefinitely at any time, if necessary.

6.2 Disciplinary action should be taken if one or more of the Rules and Regulations in Section 5.0 were abused. The order of suspension is recommended as follows but management and guards have the ability to adjusted disciplinary action if warranted by action:

a. A warning - No Suspension
b. 1st Violation - 48 hours
c. 2nd Violation - 30 days
d. 3rd Violation – Indefinitely

6.3 On all violations, guards will notify FirstService Residential. FSR will notate the account and deactivate the pool card.

6.4 No violator may re- enter the pool area during a suspension time without the express written permission of FirstService Residential. Those violating suspensions will automatically have their suspension time lengthened to the next suspension

6.5 Any violators wishing to appeal a violation suspension much contact FirstService Residential at **877.378.2388**

7.0 POOL RESERVATION

The Community Pool is available for reservation during normal business hours. The Pool cannot be reserved by the same group or person for consecutive weekends or days unless an additional reservation form is filled out and no other reservation is currently in place.

7.1 General Reservation Rules:

- **a.** User agrees to indemnify and hold harmless the Heather Ridge Estates, from and against any claims for damages to persons or property arising out of any use of the Facility and its premises by user. The user does hereby assume all liability and responsibility for bodily injuries, claims, or suits for damages to persons or property of whatsoever kind of character, whether real or asserted, occurring in connection with the use of the Facility or its premises by User, his or its agents, servants, employees or subcontractors. The Heather Ridge Estates assumes no responsibility for any property placed in or about the Facility.
- **b.** User may not physically attach materials in the facility. User agrees to assume all responsibility for any damages to premises.
- **c.** User shall comply with all federal, state, and local laws as well as the Heather Ridge Estates General Rules and Regulations.
- **d.** User agrees to leave premises in the same or better condition than that which existed prior to usage. This includes removing decorations, picking up trash, cleaning up excess food & beverages and wiping down picnic tables.
- **e.** Alcoholic beverages, smoking, and gambling are prohibited at Heather Ridge Estates facilities.
- **f.** No oral agreements for use of Heather Ridge Estates facilities will be considered. All reservations must be confirmed with written documentation and approved by Heather Ridge Estates.
- **g.** Heather Ridge Estates prohibits reservation agreements to minors. All reservation agreements must be made with a legal adult.
- **h.** Cooking must be done outside the pool facility. All food and beverages brought into the pool area must be in non- breakable containers. Glass containers of any kind are not permitted.
- **i.** The Manager has the authority to request that reservation participants leave the facility when necessary. Heather Ridge Estates has the authority to cancel a reservation when necessary.

8.0 INCLEMENT WEATHER POLICY

When Management Staff and/or a guard hear thunder or sees lightning, the pool and play structures, MUST be evacuated immediately. After hearing thunder and/or seeing lightning, the 30 MINUTE RULE will go into effect. The Pool Manager/guard will continue to enforce the 30 MINUTE RULE until ALL of the thunder and lightning has stopped entirely during that 30 minutes.

Under inclement weather conditions the pool guard will execute the following procedure listed below:

a. After hearing thunder and/or seeing lightning the **30 MINUTE RULE** will immediately go into effect.
b. Management and guards will ensure that **ALL** residents have been cleared from the pool and play structure.
c. Residents, who wish to be sheltered from the rain, may enter the bathrooms.
d. The guards will continue to monitor the weather, ensure resident safety, and enforce the **30 MINUTE RULE.**
e. If the weather clears and it is safe, let the residents re-enter the evacuated areas.

9.0 POOL CLOSURE POLICY

When Management Staff and/or a guard is aware of any type of contamination that could be harmful to those swimming and or those around the pool area, the pool MUST be evacuated immediately and the area closed for the required amount of time. The Pool Manager/guard will notify FirstService Residential and begin contamination procedures below.

Under pool closure conditions the pool guard will execute the following procedure listed below:

a. After becoming aware of the contamination the guard will immediately evacuate the pool and pool area.
b. Guards will immediately notify FirstService Residential and begin clean up procedures.
c. Residents will be notified of the pool closure and the anticipated timeframe until reopening via email and social media channels.
d. The guards will continue to keep FirstService Residential aware of the status and condition of the pool.
e. Once the pool is cleared of the contamination and it is safe, the residents can re-enter the evacuated area